



QP CODE: 22100007



22100007

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) REGULAR / REAPPEARANCE EXAMINATIONS,  
JANUARY 2022  
Fifth Semester  
BACHELOR OF BUSINESS ADMINISTRATION  
COMPLEMENTARY COURSE - BA5CMT25 - INTELLECTUAL PROPERTY RIGHTS  
AND INDUSTRIAL LAWS  
2017 Admission Onwards  
782BDD33**

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Define infringement of patent.
2. Explain the term 'passing off'.
3. What are the objectives of Factories Act?
4. Explain the provisions relating to creche facility in factories.
5. What is a Calender Year u/s2(bb)of Factories Act?
6. Write a short note on national tribunal.
7. Define lay off.
8. Define the term wages under ESI Act.
9. What is meant by maternity benefit under the provisions of the ESI Act?
10. What do you mean by complaint?
11. Write a short note on State commission.
12. What do you mean by dismissal of frivolous or vexatious complaint?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*





13. Write short note on 'IPR'.
14. Explain the features of good trademark.
15. Discuss the role of Factories Act regarding the health of workers.
16. What are the restrictions regarding employment of young persons?
17. Explain the rules regarding lock out in public utility services.
18. Explain the powers and duties of inspectors under ESI Act.
19. Write a note on the contribution under ESI Act.
20. Explain the procedure for filing of complaints to district forum constructed under the Consumer Protection Act.
21. Discuss the working of National Commission.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Explain the different forms of IPR.
23. Explain the provisions in the Factories Act 1948 to ensure the safety of the workers.
24. Explain the rules regarding strikes and lock out in the Industrial Dispute Act.
25. Describe the functioning of Consumer Dispute Redressal Agencies.

(2×15=30)





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**BBA DEGREE (CBCS ) REGULAR / REAPPEARANCE EXAMINATIONS,  
JANUARY 2022  
Fifth Semester**

BACHELOR OF BUSINESS ADMINISTRATION

**CORE COURSE - BA5CRT26 - OPERATIONS MANAGEMENT**

2017 Admission Onwards

067BD9D7

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. List the objectives of production management.
2. What is the importance of product in the 5P'S of production.
3. Mention the meaning of continuous production system.
4. Define PPC.
5. What do you mean by production planning?
6. State the meaning of production control.
7. Describe the different methods of inventory control system.
8. Mention the advantages of term double bin.
9. Describe EOQ.
10. What is multiple activity charts?
11. What is fatigue study?
12. What is acceptance sampling?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*





13. Explain the production system. Explain the objectives of production system.
14. What is mass production? Briefly explain the advantages and disadvantages of mass production.
15. Write a note on pre-requisites of Production Planning and Control.
16. Briefly analyse the steps used in Production Planning and Control.
17. Describe the scope of materials management.
18. List the characteristics of FSN analysis and briefly explain its features.
19. Explain the basic work study procedure.
20. Explain the advantages of process layout.
21. Importance of quality control.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Narrate cellular production by giving the advantages and disadvantages.
23. Describe the objectives and importance of Production Planning and Control.
24. Explain materials management. What are the objectives and scope of materials management?
25. “An ideally laid out plant goes a long way in reducing costs through reduced materials handling, reduced personnel and equipment requirements and reduced in-process inventory”. Elaborate

(2×15=30)





QP CODE: 22100005



22100005

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**BBA DEGREE (CBCS ) REGULAR / REAPPEARANCE EXAMINATIONS,  
JANUARY 2022**

**Fifth Semester**

BACHELOR OF BUSINESS ADMINISTRATION

**CORE COURSE - BA5CRT21 - ORGANISATIONAL BEHAVIOUR**

2017 Admission Onwards

44CCA157

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What do you mean by values?
2. Define Bank Wiring Room experiment.
3. What do you understand by the term " locus of control"?
4. How is perception important in understanding human behaviour?
5. Distinguish between financial and non-financial incentives.
6. What are values?
7. What are formal groups?
8. Why all managers have to be leaders?
9. What is politics?
10. What is organisation structure?
11. What are the basic assumptions underlying organisational development?
12. Define authoritarian cultures.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. How can the managers influence the behaviour of employees?





14. What is organisational behaviour? What are the contributing disciplines to OB?
  15. What types of reinforcement could be employed by the managers to make the employees learn new behaviour ?
  16. Why are values important to the study of OB?
  17. Explain the concept of organisational conflict.
  18. Define power. What are the characteristics of power?
  19. What do you understand by organisational design? Discuss a few organisational designs.
  20. How can a sound organisational climate be developed?
  21. What is called planned organisational change? Give reasons for organisational change.
- (6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Define organisational behaviour. Briefly explain the scope of OB.
  23. What is personality? Explain various factors that play an important role in determining the personality of a person.
  24. Define group formation. Explain in detail various theories of group formation.
  25. What are the most important managerial challenges in the current scenario?
- (2×15=30)



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**BBA DEGREE (CBCS ) REGULAR / REAPPEARANCE EXAMINATIONS,  
JANUARY 2022**

**Fifth Semester**

BACHELOR OF BUSINESS ADMINISTRATION

**CORE COURSE - BA5CRT27 - INDUSTRIAL RELATIONS**

2017 Admission Onwards

BA96495B

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Write any two features of Industrial Relations.
2. Write any two characteristics of industrial labour in India?
3. Differentiate between private and public sector employment.
4. Write a note on HMS.
5. Write a short note on ASSOCHAM.
6. What is meant by go-slow strike?
7. What do you understand by work stoppage?
8. Differentiate between lay off and retrenchment.
9. What do you mean by state labour policy?
10. Write a note on adjudication.
11. What are the important objectives of WPM?
12. List any two features of Workers Education.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*





13. Discuss the importance of good industrial relations in the industry.
14. Explain the features of Indian industrial labour.
15. Explain the significance of trade union.
16. Describe the procedure for registration of trade union.
17. What are the main features of industrial dispute?
18. What are the important causes of industrial dispute?
19. Write a note on ILO.
20. Explain the features of collective bargaining.
21. What are the welfare measures provided to employees in an organisation?

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What do you understand by industrial relations? Discuss the different factors which may affect the scope of IR.
23. What do you understand by employers organisation? Discuss their role in detail.
24. Discuss the statutory measures available for settlement of industrial dispute.
25. Discuss the importance and objectives of labour welfare.

(2×15=30)

